



WELCOME BACK CODE OF CONDUCT

We want to reassure you that we've done all we can to ensure you have a safe and enjoyable experience at Lincoln City FC. This simple Code of Conduct is designed to help support and protect everyone - our staff, you and your loved ones, and every single Imps fan. Please make sure you share this with everyone in your social or support bubble before your next visit to LNER Stadium.

Plan your journey in advance - allow plenty of time and please arrive within your allocated entry slot to help us keep queues to a minimum

Make sure you know your entry point, which may have changed since your last visit - try to approach the stadium following the guidelines issued which will also help us to manage the flow of supporters

Where queuing is unavoidable, please be respectful and maintain social distancing. Be aware that additional social distancing measures may be in operation for your safety so please follow any one-way systems, signage and other information provided by matchday staff

Pay attention to any special safety announcements, particularly when preparing to leave the stadium after the game

You must wear a face covering at all times inside the stadium, apart from when eating or drinking

When taking your seat, or when moving past others who are seated, try to avoid face-to-face contact, wait until gangways are clear and use the safe passing places - and please stay in your seat as much as possible

When using the toilet facilities or catering points, please follow all guidance and try to avoid peak times - and remember please be patient and considerate to matchday staff and your fellow Imps fans

Maintain good hand hygiene - use the sanitiser dispensers and always wash your hands

We know football is an emotional game, but please try to avoid hugs, high-fives and any close contact with people who are not in your bubble

All transactions will be contactless and no cash payments will be taken

It may take longer than normal to leave due to the procedures in place to allow you to exit the stadium safely - so please be patient and follow the advice for your own safety

Even if you have a ticket, please do not attend if you are suffering from COVID-19 symptoms, are feeling unwell, or if you have been in close contact with anyone experiencing symptoms or who has tested positive

In the event you develop COVID-19 symptoms whilst at the game, please notify the nearest member of Imps matchday staff immediately

And remember - always be respectful to those around you whose individual circumstances may differ from your own

By following this Code of Conduct, you will not only be helping keep yourself and your fellow Imps safe, but you will also be helping us all to get fans back to football. The club does however reserve the right to eject anyone or take further disciplinary action against anyone who breaches this Code.

Stay alert. Stay safe. Help us all - your fellow fans, your club, your sport, your community.
Be a part of the journey to get fans back.