

Renewing Season Membership – Finance Option

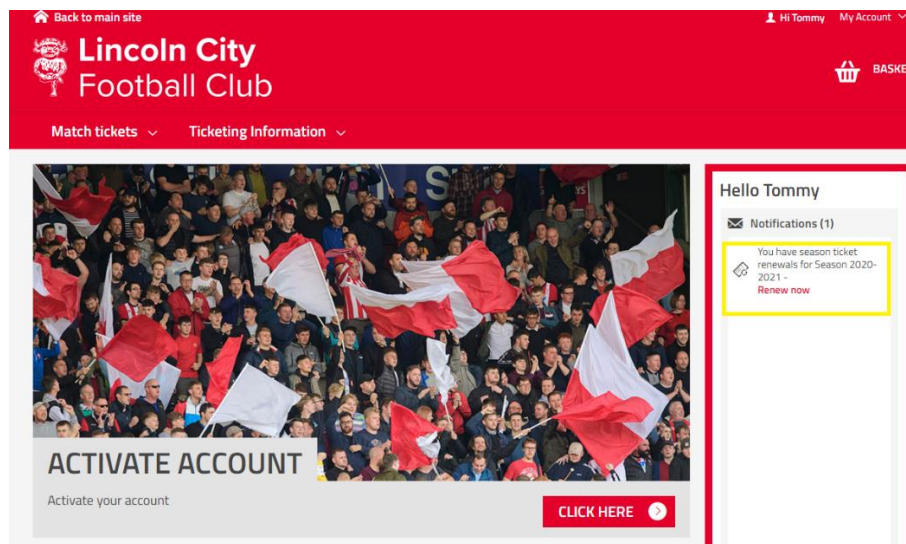
Please note: If you are also renewing for a supporter in your network and they hold account credit you will be unable to apply their credit as a method of payment. For this reason, if you would like to use account credits towards payment and you are applying for finance to cover more than one season renewal, please contact tickets@theredimps.com prior to application.

- Login to your online account:

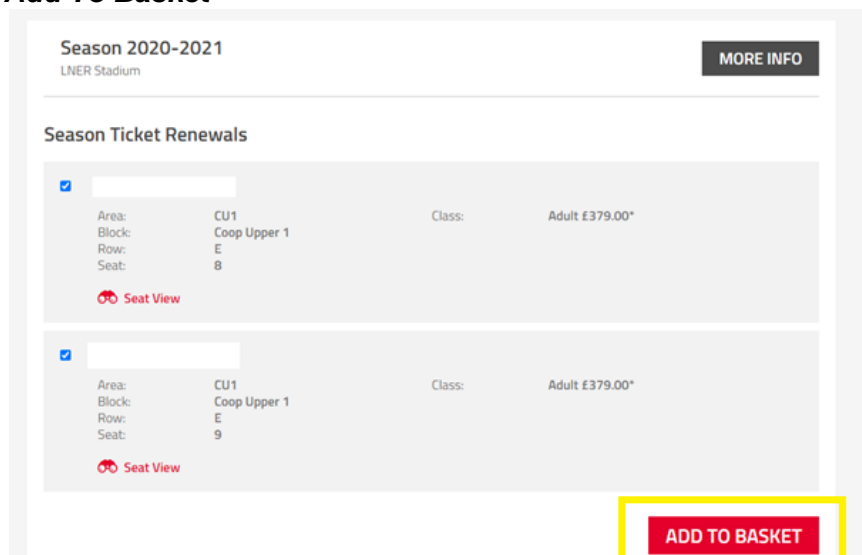
www.eticketing.co.uk/imps

or via the website www.weareimps.com select tickets then buy tickets online

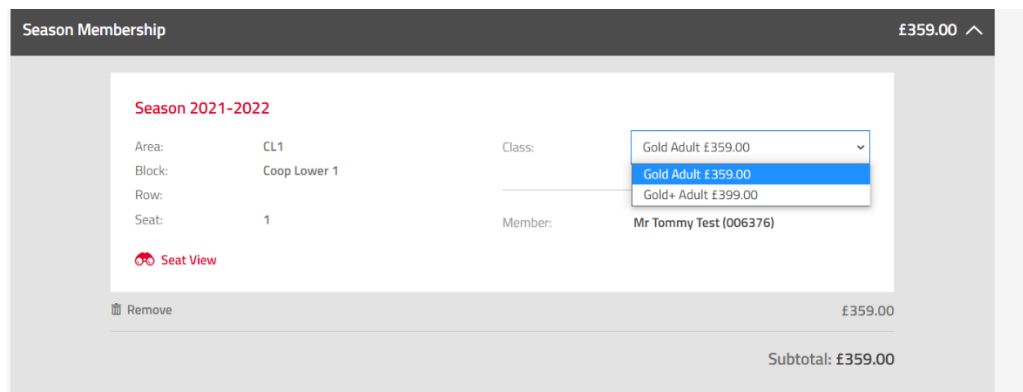
- Within the My notifications section on the right-hand side of the home page an indicator will appear to show you have season tickets to renew. Click the renew now link.



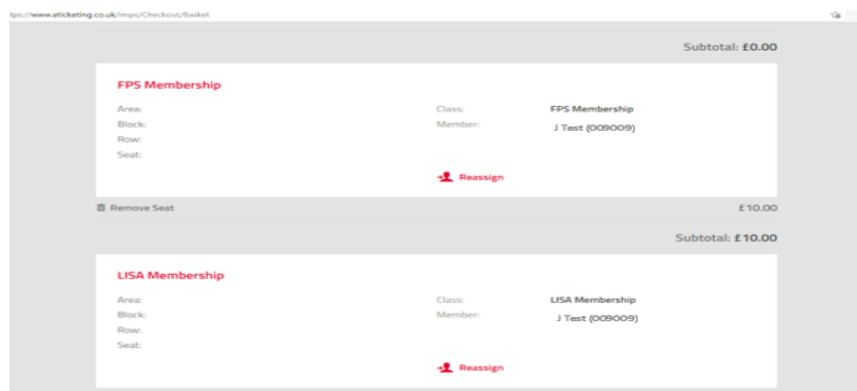
- Check that all your seat details are correct and ensure the boxes are ticked for the seats you wish to renew in this transaction.
- If you would like to apply for a seat swap we advise you to renew and await the window for Seat Swaps which will be available after the renewal window closes. Please keep an eye on our website and social media channels for details. www.weareimps.com
- Select **Add To Basket**



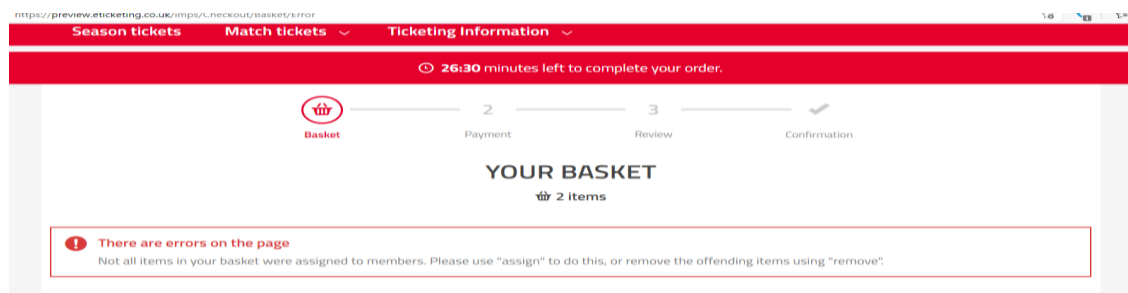
- If you would like to upgrade to Gold+ please select this option from the drop-down box.
- As Junior Imp Members are allocated in the Family Area, they will not have the option of Gold or Gold+ Membership.
- Junior Imps Members who would like to upgrade are advised to renew their current seats and await the opening of the Seat Swap window.



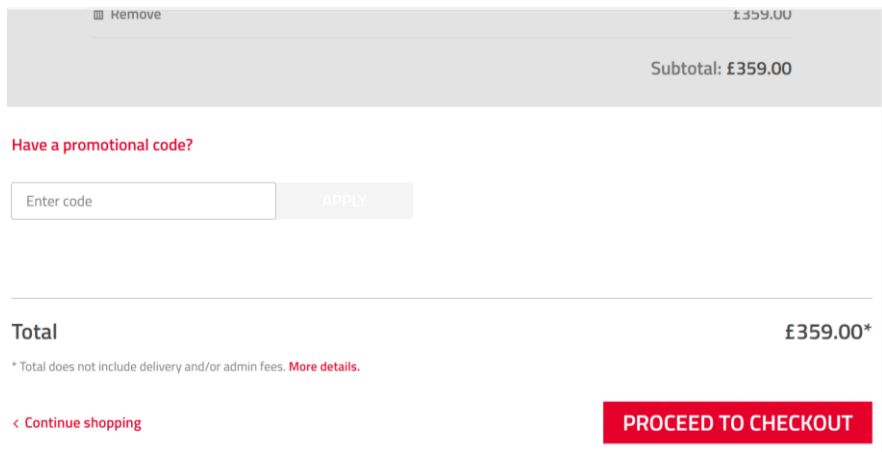
- There will be the option to add memberships (Account credit cannot be used for payment of FPS or LISA)
- 2020/21 Season Ticket holders will also have the option to enter The Ultimate Raffle. Supporters who did not renew or requested a refund for 2020/21 season will not have the set privileges to purchase.
- Memberships and purchases must be assigned to a supporter number. If you make an error, please select **Reassign**



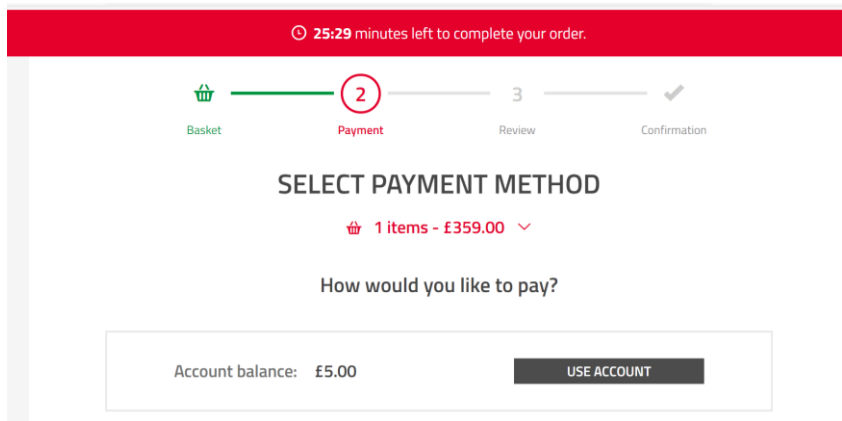
- Any unassigned items will display an error message.



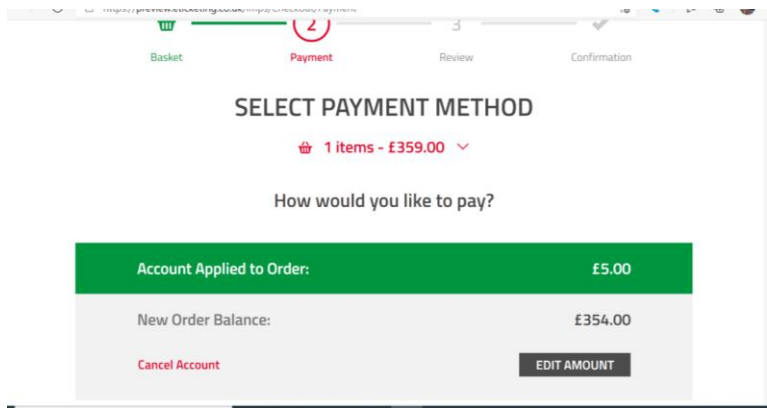
- When selection is complete, please select **Proceed To Checkout**



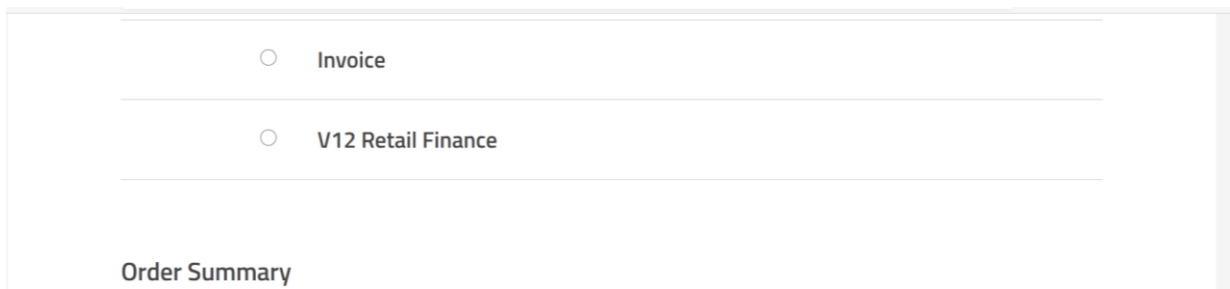
- If you have account credit you can select to apply all or part payment here.



- The remaining balance is shown after credit has been applied.



- Please select your preferred method of payment. If you select Invoice, please use the Invoice Option Renewal PDF for guidance.



- By selecting the **FINANCE** option, you will be directed straight to the V12 Finance application page. Please read through before selecting NEXT

V12 Retail Finance

Your football club is an Introducer Appointed Representatives of V12 Retail Finance Limited for the purpose of credit broking.

V12 Retail Finance Limited act as a credit broker and will introduce you to Secure Trust Bank PLC, the lender. If your application is successful, V12 Retail Finance Limited will receive a commission, the amount will vary depending on the amount of credit taken out but will not vary depending on the product chosen.

The lender carries out checks on you with credit reference agencies and fraud prevention agencies.

Please read the lenders Privacy Statement, which contains more details about how they will process your personal information.

Secure Trust Bank PLC privacy statement- <https://www.securetrustbank.com/privacy-statement>

V12 Retail Finance Limited privacy statement – <https://www.v12retailfinance.com/privacy-policy>

By completing this application you are also confirming that you are the Account Holder of the specified UK Bank/Building Society Account and that you are the only person required to authorise direct debit payments from this account

During the application process, and after that if you enter into an agreement with the lender, they will contact you via the email address you have supplied. By proceeding you confirm that you're happy for the lender to send communications by email.

NEXT

- The representative example page will follow. If you wish to proceed with the finance, select NEXT.

Pay in 10

Representative example

Loan Advance – £342
First monthly repayment – £63.27
Subsequent monthly repayments – £34.20
Number of payments – 10
*Arrangement Fee - £29.07
Representative APR - 21.38%
Annual rate of interest - 0.00%
Total charge for credit – £29.07
Total amount payable – £376.20
*Payable on first instalment

V12 Retail Finance Limited Registered in England and Wales 4585592, Authorised and regulated by the Financial Conduct Authority, Registration number: 679653, Registered office: One Arleston Way, Solihull, West Midlands, B90 4LH. Correspondence address: 20 Neptune Court, Vanguard Way, Cardiff, CF24 5PJ Tel: 02920 468900.

V12 Retail Finance Limited act as a credit broker and only offers credit products from Secure Trust Bank Plc trading as V12 Retail Finance for which they will receive a commission. Not all products provided by V12 Retail Finance are regulated by the Financial Conduct Authority.

Secure Trust Bank PLC, Registered in England and Wales 541132, Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Registration number: 204550, Registered office: One Arleston Way, Solihull, West Midlands, B90 4LH Tel: 0121 693 9100

V12 Retail Finance is a trading name of Secure Trust Bank PLC.

[Cancel Instalment Plan](#)

NEXT

- Please complete the online application ensuring that all the requested information has been entered and all boxes completed. **An incomplete form may result in your application not being submitted.**

V12 Retail Finance

✓ — ② — 3 — 4 — 5 — 6

2. Account Details

Name of Account Holder*

A Test
Max 30 characters

Sort Code*

111111
e.g. 11-11-11

Account Number*

55555555
e.g.00011123

[< Previous](#)

NEXT

[Cancel Instalment Plan](#)

- Complete every section of the application.

V12 Retail Finance

5. Employment History

Please note that we require employment details to cover three years or a maximum of three employers.

Employment 1

Salary Range*

-

Salary Range is required

Employer Name*

Employer Phone*

Employer Type*

-

Country*

- Upon completion you will be required to select the tick box selecting **Proceed**.

Invoice

V12 Retail Finance

6. Confirmation

By submitting an application, I understand that my credit file may be searched

< Previous

PROCEED

Cancel Instalment Plan

- Please select your preferred choice of a digital ticket or a physical card. All cards will be posted by first class record at a cost of £2.40
- A donation can also be made to Lincoln City Foundation. Please select you preferred option from the drop-down box.

Order Summary

Season Card Options (for info see fees & charges):

Physical Season Card	£2.40
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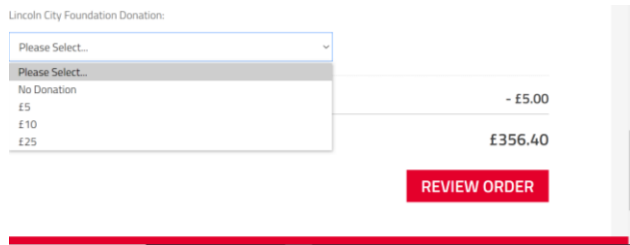
Lincoln City Foundation Donation:

Please Select...	
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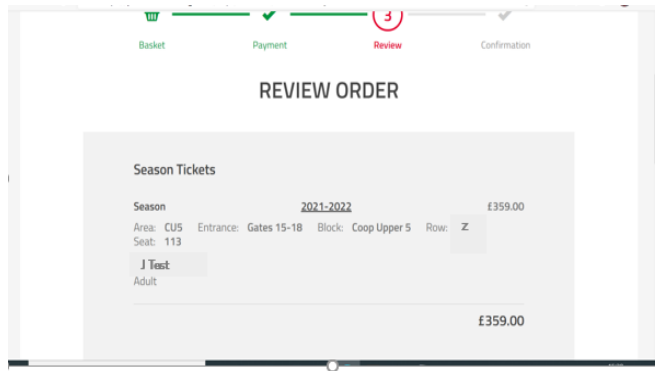
Account applied: - £5.00

Total: £356.40

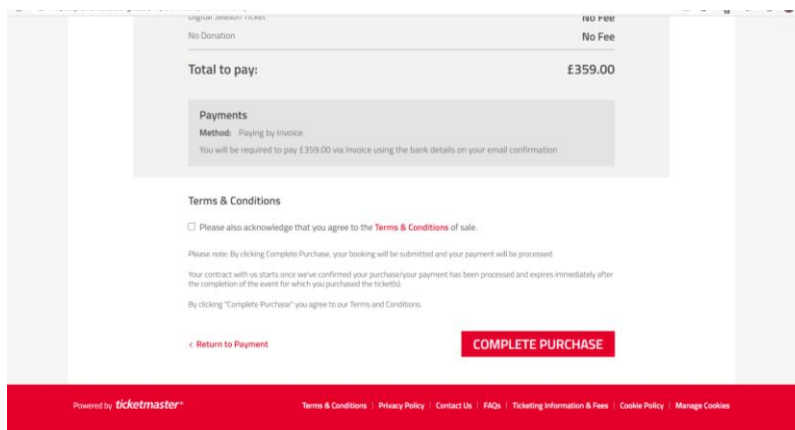
➤ Select **Review Order**



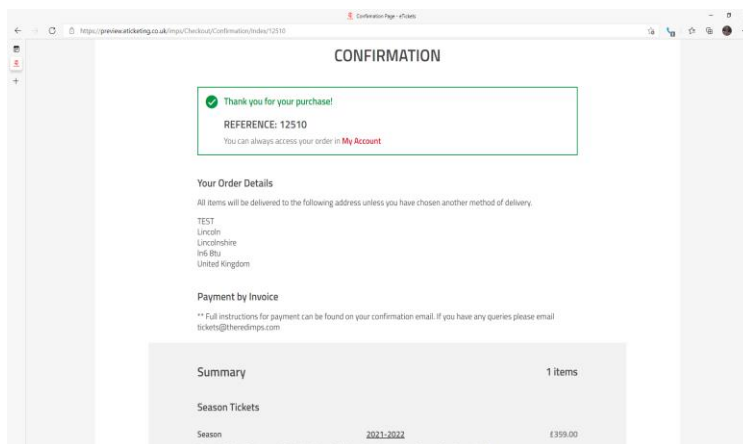
➤ Review you order.



➤ After reviewing your order, please acknowledge Terms and Conditions before selecting **Complete Purchase**.



➤ Purchase will be confirmed.



- A confirmation email will be sent automatically providing Invoice payment options and due by date. (please check junk/spam/deleted folders if you are unable to locate the order confirmation email).

Subject Confirmation

Season Membership

Member	Area	Block	Entrance	Row	Seat	Class	Face Value
Name - Venue							
ClientName	Area			R	S	Class	FormattedValue
Subtotal face value							£0.10

For Invoice Payments

Bank Account Name – Lincoln City Football Club
Sort Code – 53-81-15
Account Number – 81688172

IMPORTANT. Please use your supporter number as the reference when making payment.

or

Cheque - Please make payable to Lincoln City FC and send to Ticketing, LNER Stadium, Lincoln. LN5 8LD
Please provide name, supporter and order number on the reverse of the cheque.

Cash - At the Stadium Reception by appointment only. Please provide this email confirmation and proof of ID at your allocated time.

Payment Terms – Due by 5pm on 2nd June

V12 payments - Please ensure that the agreement is signed and returned

- V12 will confirm your application, usually within an hour, an agreement document will be attached which will require an e-signature. Please sign and return to secure your seat.

If you have any further queries, please email tickets@theredimps.com

Season Membership Renewals – FAQ's

What happens if I miss the 28th May 2021 renewal deadline?

A – If a supporter fails to renew their season ticket before the renewal deadline, we cannot guarantee that your seat will be secure. However, you may still be able to purchase a season ticket in the next window. Beyond 28th May, any renewal will be subject to availability and aligned to the price of new Gold/Gold+ members.

What happens if I miss the 2nd June 2021 payment deadline?

A = If a supporter misses the payment deadline after choosing the 'Secure Now, Pay Later' option, your season ticket will not be secure and will be released for sale in the next available window.

What happens if I select the 'Secure Now, Pay Later' BACS option?

A = You will be sent an automated email with your invoice, which will include the value, reference and due date of your payment up until 2nd June 2021. When making payment, it is critically important that you provide the correct reference required.

What happens if the season is curtailed?

A = Should the season be curtailed; supporters will once again have the opportunity to claim a prorata refund or credit for the games missed.

What happens if games are played behind closed doors or with partial attendances and I have purchased a Gold/Gold+ membership?

A = Should games be played behind closed doors; supporters will be offered the iFollow + credit option or the credit option. If attendance is limited, priority will be given in the ballot to Gold members, Silver members then Bronze members, in that order.

How do I make an appointment with the ticket office to pay for my season ticket?

A = Information on this will be announced in the coming days.

What if I have a health concern which is preventing me from renewing?

A = We understand there are many concerns for the fans right now. If you would like to discuss your options, please email tickets@theredimps.com to organise a telephone consultation.

Can a Junior Gold+ member have an Adult shirt?

A = Yes, but there will be a £10 price increase to cover the cost of the adult shirt.

I was a 60+ Concession, can I still get this price despite not being 65+?

A = If you were a 60+ Concession season ticket holder during the 2019/20 season, you will continue to pay the Concession rate providing you renew each year.